

Crisis Care Profiling Tool: Indicator List

Understanding need
CCG
Children in poverty: % living in low income households
Estimated prevalence of any mental health disorder: % GP registered population aged 5-16
Under 18 pregnancy: rate of conceptions per 1,000 females aged 15 - 17
Long-term health problems or disability: % of people whose day-to-day activities are limited by their health or disability
Socioeconomic deprivation: overall IMD score (2015)
People estimated to have any common mental health disorder: Estimated % of population aged 16-74
Long-term mental health problem: % reporting a long-term mental health problem
Depression and anxiety: Prevalence from a GP survey
Number of adults with depression known to GPs: % on register
Number of people with SMI known to GPs: % on register
Number of people with learning disabilities known to GPs: % on register
Number of adults with dementia known to GPs: % on register
GP prescribing for psychoses and related disorders: Items (quarterly) per 1,000 population
Antidepressant prescribing: Average Daily Quantities per STAR-PU
Hypnotics prescribing: Average daily quantities (ADQs) per STAR-PU
Number of adults with dementia aged 65 & over known to GPs: % on register
New cases of psychosis: Estimated incidence per 100,000 aged 16-64

Access to support
CCG
New cases of depression: Adults with a new diagnosis of depression as % of all patients on the GP register
Biopsychosocial assessment at the time of diagnosis of depression: % of newly diagnosed patients with depression who have had a biopsychosocial assessment
Exception rate for all mental health QOF indicators: % of patients excluded from mental health quality indicators
Exception rate for depression: % of patients on depression register excluded from quality indicators
Exception rate for dementia: % of patients on dementia register excluded from quality indicators
Access to IAPT services: People entering IAPT (in month) as % of those estimated to have anxiety/depression
IAPT use by BME groups: % of referrals (in quarter) which are for people of black and minority ethnic groups
IAPT waiting times < 6 weeks from referral to first treatment: % of referrals (in month)
IAPT waiting times < 18 weeks from referral to first treatment: % of referrals (in month)
People in contact with mental health services: Rate per 100,000 population (end of quarter snapshot)
Rate of people receiving assertive outreach services: Rate per 100,000 population (end of quarter snapshot)
People on Care Programme Approach: Rate per 100,000 population (end of quarter snapshot)
Service users on CPA: % people in contact with MH services who are on care programme approach (end of quarter snapshot)
Rate of people being treated by Early Intervention teams: Rate per 100,000 population (end of quarter snapshot)
New cases of psychosis served by Early Intervention teams: Rate (annual) per 100,000 population
Use of mental health services by BME groups: % of people in contact with mental health services who are in black and minority ethnic groups
NHS 111 calls regarding mental health - persons: Rate per 100,000 population
NHS 111 calls regarding mental health - female: Rate per 100,000 population
NHS 111 calls regarding mental health - male: Rate per 100,000 population

Urgent and emergency
CCG
Child admissions for mental health: rate per 100,000 aged 0 - 17 years
Young people hospital admissions due to substance misuse: rate per 100,000 aged 15 - 24
Attendances at A&E for a psychiatric disorder: rate per 100,000 population
People subject to Mental Health Act: Rate per 100,000 population (end of quarter snapshot)
People detained under MHA during year: Rate per 100,000 population
People subject to short-term orders under MHA during year: Rate per 100,000 population
Admission for mental and behavioural disorders due to use of alcohol condition: rate per 100,000 population
Admission for mental and behavioural disorders due to use of alcohol condition: rate per 100,000 population
Admission for mental and behavioural disorders due to use of alcohol condition: rate per 100,000 population
NHS 111 mental health calls where caller was advised to attend primary care as a matter of routine: % mental health calls
NHS 111 mental health calls where caller was advised to attend primary care urgently: % mental health calls
NHS 111 mental health calls where caller was advised to attend primary care as an emergency: % mental health calls
NHS 111 mental health calls where caller was advised to attend the emergency department: % mental health calls

COUNTY OR UA
Child admissions for mental health: rate per 100,000 aged 0 - 17 years
Child hospital admissions due to alcohol specific conditions: rate per 100,000 aged under 18
Young people hospital admissions for self-harm: rate per 100,000 aged 10 - 24
Young people hospital admissions due to substance misuse: rate per 100,000 aged 15 - 24

Quality of treatment
CCG
Children on adult wards: Number of bed days (in quarter) on adult mental health wards for patients under the age of 18
Patients with SMI who have comprehensive care plan: % with plan
Patients with SMI who have received the complete list of physical health checks: % of patients with SMI
IAPT DNAs: % of IAPT appointments (in month) where patient did not attend and gave no advance warning
Service users with crisis plans: % of people in contact with mental health services with a crisis plan in place (end of quarter snapshot)
Diagnosis coding: % of people in contact with mental health services with a diagnosis recorded (end of quarter snapshot)
Recording of employment status: % of people in contact with mental health services with employment status recorded (end of quarter snapshot)
Recording of accommodation status: % of people in contact with mental health services with accommodation status recorded (end of quarter snapshot)
Gate kept admissions: % (quarterly) admissions to acute wards that were gate kept by the CRHT teams
Emergency readmissions: % of (quarterly) mental health admissions which were emergency readmissions
Repeat detentions under MHA during year: Average detentions per person
Repeat short-term orders under MHA during year: Average orders per person

COUNTY OR UA
Successful completion of drug treatment - opiate users: % who do not re-present within 6 months
Successful completion of drug treatment - non-opiate users: % who do not re-present within 6 months
Successful completion treatment for alcohol: % who did not re-present within 6 months
Satisfaction with social care support: % service users extremely satisfied or very satisfied with their care and support
Satisfaction with social care protection: % of service users who say services have made them feel safe and secure

Recovery and staying well
CCG
IAPT recovery: % of people (in month) who have completed IAPT treatment who are "moving to recovery"
IAPT reliable improvement: % of people (in quarter) who have completed IAPT treatment who achieved "reliable improvement"
Follow up after discharge: % (quarterly) of patients on CPA who were followed up within 7 days after discharge from psychiatric inpatient care
CPA adults in employment: % of people aged 18-69 on CPA in employment (end of quarter snapshot)
CPA adults in settled accommodation: % of people aged 18-69 on CPA in settled accommodation (end of quarter snapshot)

COUNTY OR UA
Excess under 75 mortality rate in adults with serious mental illness: ratio of observed number of deaths in adults in contact with services to expected number of deaths in adults in contact with services
Employment of people with mental health disorders: % of those with a disorder in employment
Gap in the employment rate for those in contact with secondary mental health services and the overall employment rate: % point gap between SMI working age adults and overall working age adults - Persons
Gap in the employment rate for those in contact with secondary mental health services and the overall employment rate: % point gap between SMI working age adults and overall working age adults - Males
Gap in the employment rate for those in contact with secondary mental health services and the overall employment rate: % point gap between SMI working age adults and overall working age adults - Females
Social care mental health clients aged 18-64 years receiving home care during the year: Rate per 100,000 population

DISTRICT OR UA
Gap in the employment rate for those in contact with secondary mental health services and the overall employment rate: % point gap between SMI working age adults and overall working age adults - Persons
Gap in the employment rate for those in contact with secondary mental health services and the overall employment rate: % point gap between SMI working age adults and overall working age adults - Males
Gap in the employment rate for those in contact with secondary mental health services and the overall employment rate: % point gap between SMI working age adults and overall working age adults - Females

Understanding need
COUNTY OR UA
Children in poverty: % living in low income households
Children providing care: % children aged <15 who provide unpaid care
Children in need: Rate of children in need during the year, per 10,000 aged <18
Looked after children: Rate per 10,000 <18 population
Emotional well-being of looked after children: average score
Unaccompanied Asylum Seeking Children looked after: count
Emotional and behavioural health outcome for looked after children: % eligible children considered 'of concern'
Estimated prevalence of any mental health disorder: % population aged 5-16
Under 18 pregnancy: rate of conceptions per 1,000 females aged 15 - 17
Child protection cases: Rate of children who were the subject of a child protection plan at the end of the year (31 March)
Repeat child protection cases: % of children who became subject of a child protection plan for a second or subsequent time
New child protection cases: Rate of children who became the subject of a child protection plan during the year, per 10,000 aged <18
Children leaving care: Rate per 10,000 <18 population
Young people providing care: % people aged 16-24 who provide unpaid care
Parents in alcohol treatment: rate per 100,000 children 0 - 15
Parents in drug treatment: rate per 100,000 children 0 - 15
Primary school fixed period exclusions: % of pupils
Secondary school fixed period exclusions: % of school pupils
Children in the youth justice system: rate per 1,000 aged 10-18
White ethnic group proportion: % of population who identify their ethnicity as white (British, Irish or other)
Mixed/multiple ethnic group proportion: % of population who identify their ethnicity as mixed or multiple groups
Asian or Asian British ethnic group proportion: % of population who identify their ethnicity as Asian or Asian British
Black or Black British ethnic group proportion: % of population who identify their ethnicity as Black or Black British
Other ethnic group proportion: % of population who identify their ethnicity as Other
Long-term health problems or disability: % of people whose day-to-day activities are limited by their health or disability
Families with health problems: % of households with dependent children where at least one person has a long term health problem or disability

Access to support
CCG
NHS 111 calls regarding mental health made by those <18 years old: % of mental health calls
NHS 111 calls regarding mental health made by those 18 to 64 years old: % of mental health calls
NHS 111 calls regarding mental health made by those 65+ years old: % of mental health calls
NHS 111 calls regarding mental health received Mon-Fri: Average per day
NHS 111 calls regarding mental health received Sat-Sun: Average per day
NHS 111 calls received regarding mental health from midnight to 9am: % of mental health calls
NHS 111 calls received regarding mental health from 9am to 5pm: % of mental health calls
NHS 111 calls received regarding mental health from 5pm to midnight: % of mental health calls
NHS 111 calls received regarding mental health coded as Worsening known mental health problem: % of mental health calls

COUNTY OR UA
Health assessments for looked after children: % who had an annual assessment
Emotional and behavioural health assessment of looked after children: % eligible children assessed
Development assessments for young looked after children: % aged <5 whose development assessments were up-to-date
New social care assessments per year for mental health clients aged 18-64: Rate per 100,000 population
Concurrent contact with mental health services and substance misuse services for alcohol misuse: % people accessing substance misuse services
Adults in treatment at specialist alcohol misuse services: rate per 1000 population
Treatment waiting time: % people waiting more than 3 weeks for alcohol treatment
Concurrent contact with mental health services and substance misuse services for drug misuse: % people accessing substance misuse services
Adults in treatment at specialist drug misuse services: rate per 1000 population
Treatment waiting time: % people waiting more than 3 weeks for drug treatment

Urgent and emergency
Emergency admissions for neuroses: Indirectly age and sex standardised rate per 100,000 population
Admission for mental and behavioural disorders due to use of alcohol condition: rate per 100,000 population
Admission for mental and behavioural disorders due to use of alcohol condition: rate per 100,000 population
Admission for mental and behavioural disorders due to use of alcohol condition: rate per 100,000 population

DISTRICT OR UA
Admission for mental and behavioural disorders due to use of alcohol condition: rate per 100,000 population
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Ambulance Trust
Ambulance requests to attend section 136 incidents: rate per 100,000 population
Ambulance attendance to Section 136 incidents where attendance was requested by the police: rate per 100,000 population
Ambulance attendance to Section 136 incidents requested by Police: rate per 1000 requests from Police
Ambulance attendance to Section 136 incidents within 30 minutes: % ambulance Section 136 incidents
Ambulance attendance to Section 136 incidents within 30 minutes after request from police: % of Section 136 incidents following police request

Quality of treatment
COUNTY OR UA
Self directed payments: % social care mental health clients receiving direct payments
Self directed support: % social care mental health clients receiving direct payments or have a personal budget
Carer assessments: People who care for an adult with a mental health condition and were assessed during the year per 100,000 population
Carers of mental health clients receiving services: carers receiving services or advice or information as % of mental health clients receiving community services
Suicide age-standardised rate: per 100,000 (3 year average)
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DISTRICT OR UA
Suicide age-standardised rate: per 100,000 (3 year average)
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Suicide age-standardised rate: per 100,000 (3 year average)

Region
Successful completion of drug treatment - opiate users: % who do not re-present within 6 months
Successful completion of drug treatment - non-opiate users: % who do not re-present within 6 months
Successful completion treatment for alcohol: % who did not re-present within 6 months

Recovery and staying well
Region
Excess under 75 mortality rate in adults with serious mental illness: ratio of observed number of deaths in adults in contact with services to expected number of deaths in adults in contact with services

Understanding need

COUNTY OR UA

Relationship breakup: % of adults whose current marital status is separated or divorced
Unpaid carers: % of population who provide substantial unpaid care
Socioeconomic deprivation: overall IMD score (2015)
Families out of work: % of households with dependent children where no adult is in employment
Long-term unemployment: % of working age population
Statutory homelessness: rate per 1,000 households
Domestic Abuse: incident rate per 1,000 population
People living alone: % of all households occupied by a single person
Adult social care users who have as much social contact as they would like: % of adult social care users
Adult carers who have as much social contact as they would like: % of adult carers
Older people living alone: % of households occupied by a single person aged 65 or over
Violent crime: violence offences (including sexual violence) per 1,000 population
Prisoner population: Number
Social care mental health clients receiving services during the year: Rate per 100,000 population
Depression and anxiety among social care users: % people who use services who report that they feel moderately or extremely anxious or depressed
Prevalence of Mixed anxiety and Depressive disorder: Estimated % of population aged 16-74
Number of adults with depression known to GPs: % on register
Perinatal mental health: Estimated number of women requiring support during pregnancy or postnatal period
Estimated prevalence of opiates and/or crack cocaine use: rate per 1,000 aged 15 - 64
Number of people with learning disabilities known to GPs: % on register
Number of adults with dementia known to GPs: % on register
Number of adults with dementia aged 65 & over known to GPs: % on register
New cases of psychosis: Estimated incidence per 100,000 aged 16-64

DISTRICT OR UA

Children in poverty: % living in low income households
Children providing care: % children aged <15 who provide unpaid care
Estimated prevalence of any mental health disorder: % population aged 5-16
Under 18 pregnancy: rate of conceptions per 1,000 females aged 15 - 17
Young people providing care: % people aged 16-24 who provide unpaid care
White ethnic group proportion: % of population who identify their ethnicity as white (British, Irish or other)
Mixed/multiple ethnic group proportion: % of population who identify their ethnicity as mixed or multiple groups
Asian or Asian British ethnic group proportion: % of population who identify their ethnicity as Asian or Asian British
Black or Black British ethnic group proportion: % of population who identify their ethnicity as Black or Black British

Access to support

Region

Demand for Debt Advice: rate per 10,000 adults

Understanding need
DISTRICT OR UA
Other ethnic group proportion: % of population who identify their ethnicity as Other
Supported asylum seekers: Rate per 10,000 population
Long-term health problems or disability: % of people whose day-to-day activities are limited by their health or disability
Families with health problems: % of households with dependent children where at least one person has a long term health problem or disability
Lone parents households: % of households that have lone parents with dependent children
Unpaid carers: % of population who provide substantial unpaid care
Socioeconomic deprivation: overall IMD score (2015)
Families out of work: % of households with dependent children where no adult is in employment
Insolvency: rate per 10,000 population
Mortgage home repossessions: rate per 1,000 dwellings
Landlord home repossessions: rate per 1,000 dwellings
Statutory homelessness: rate per 1,000 households
Violent crime: violence offences (including sexual violence) per 1,000 population
New cases of psychosis: Estimated incidence per 100,000 aged 16-64

Region
Children in poverty: % living in low income households
Under 18 pregnancy: rate of conceptions per 1,000 females aged 15 - 17
Emotional well-being of looked after children: average score
People estimated to have gambled in past year: % adults
People estimated to have gambled (excluding Lottery) in past year: % adults
Domestic Abuse: incident rate per 1,000 population
Violent crime: violence offences (including sexual violence) per 1,000 population
Statutory homelessness: rate per 1,000 households